

SAFETY TECHNOLOGIES NEWS



May 18th, 2023

Dear Customer,

WARNING! All recipients of this Product Market Action Notice must read, understand and follow all instructions carefully.

While there have been no reported incidents due to this safety issue, **Honeywell Personal Protective Equipment has issued this Product Market Action Notice because the use of the product could result in serious injury or death.**

It is not possible to check the physical stitching without tempering the protective case of the shock absorber, hence we advise below non-destructive inspection method to check on the stitches.

The following information provides detailed instructions on immediate actions you are required to take:

- **These products must be immediately separate from work area/ field/ stock**
- These products must be checked before use as per Instruction below.

Inspection instruction:

1. By using a pen or a small cylindrical rod, insert into the shock absorber protective pack. Please do not use any item that has sharp or pointing edges, to prevent damage to the shock absorber (Picture 1 and Picture 2)
2. Create a cavity and remove the pen or cylindrical rod, check if there is presence of stitching inside the absorber (Flashlight would be helpful if the surrounding is dark) (Picture 3)



Picture 1



Picture 2



Picture 3

Additional instructions for Honeywell partners/distributors:

- **Please immediately forward this safety notice to any of your customers/end-users who have purchased these products with an urgent request that they read and comply with above instructions.**
- Please ensure that your customers forward this safety information to their customers/ End users.

For additional information and instructions, you can contact Honeywell Customer Service in your region:

Region	Phone Number	Email
Whole of Australia	+61 1300 139 166	HLSHSPAMelbourne@Honeywell.com
Western Australia	+61 89 337 6980	HLSHSPAPerth@Honeywell.com
New Zealand	+64 80 032 2200	HLSHSPNZ@Honeywell.com

We expect your acknowledgment and RMA request within 3 months of the letter arriving to you, beyond this period the liability of the product will lie with you.

Credit note will be issued once the affected product (with missing stitching) are being returned Honeywell.

We assure you that no other Honeywell Miller Fall Protection products are impacted, and they are safe to use. Honeywell has been a manufacturer of industrial personal protective safety products for more than 75 years and our customers' safety is ALWAYS our highest priority.

We sincerely apologize for any inconvenience that this situation may cause to you or your customers and thank you for your continued trust and longstanding business relationship with Honeywell.

Regards,

Honeywell Miller Fall Protection Team



Table 1: Model numbers included in this Safety Notice:

M1010058	2M SINGLE KEVLAR WEB LANYARD WITH SS TAK
L28KEC2.0	2M SINGLE KEVLAR WEB LANYARD W/TAKS 15MM
M1010118	2M Sgl Kevlar TAK & TA Scaff
L11KEC2.0	2m Kevlar Single Lanyard w/19mm hooks