

# MAXIMIZE MATERIAL HANDLING EQUIPMENT UPTIME

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Application Brief

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**OEM Spare Parts and Proven Maintenance Specialists Reduce Unplanned Downtime and Increase the Reliability of Automated DC Systems**

## **SITUATION**

Keeping mission-critical material handling systems in distribution centers (DCs) and warehouses running at maximum efficiency while avoiding unplanned downtime and repairs is crucial. How can engineered replacement parts from the original equipment manufacturer (OEM) help you to achieve this?

**Honeywell**  
Intelligent<sup>®</sup>

## SOLUTIONS

You can unlock significant value with a preventive maintenance (PM) program that includes a well-stocked inventory of OEM-engineered replacement parts. To keep systems running smoothly and avoid unplanned outages, work with a trusted provider to set up and maintain the following best practices:

- A spare parts lists that recommends part types and quantities for emergency replacement as well as PM
- An analysis that reviews inventory against the recommended spare parts list to identify missing critical spares and establishes safety stock levels and reorder points
- Live parts assistance with expert advisers available by phone or email on weekdays and on a 24/7 emergency basis to order parts
- An easy-to-use online store with up-to-date information about parts availability, complete order history and access to the parts you need — plus same-day shipping

### QUICKLY FIND THE RIGHT REPLACEMENT PARTS

When sourcing parts, how will you quickly identify and purchase the right parts to maintain critical uptime? Honeywell Intelligrated provides these options:

- A **live support center** available from 8 a.m. to 8 p.m. Eastern Time on weekdays and for 24/7 emergency assistance. You can work directly with Honeywell Intelligrated specialists, each with an average of 20 years of material handling experience.
- **OnTimeParts.com**, the industry's most comprehensive material handling parts website for OEM and commodity parts. Check parts availability, access order history, and save and share shopping carts. Create shopping lists for commonly ordered parts and access specific, in-depth parts information for each system. OnTimeParts.com makes it easy to find, buy and receive the right parts to keep your systems running at peak efficiency.
- A **single source and simplified process** for ordering Honeywell Intelligrated replacement parts and spare parts from the most reputable brands, specifically designed to work with your equipment.
- **Advice** on how commodity parts work within your material handling systems, find parts designed to meet functional customer specifications, and recommend replacement parts in the event of obsolescence.
- **Parts by Equipment**, a web-based tool that recommends spare parts and quantities for your unique system.

### KEEP DC AUTOMATION RUNNING EFFICIENTLY – AND LONGER

Realizing the true value of an investment in DC automation requires a comprehensive lifecycle strategy using OEM-engineered replacement parts which guarantee dependable performance.

Utilizing OEM parts from Honeywell Intelligrated and commodity parts recommended by Honeywell Intelligrated for integrated system components ensures that parts remain up to date and conform to stringent specifications as OEMs implement design improvements.

Our standard warranty is one year after shipment of the part. And should a warranted part fail, our dedicated, full-service warranty and returns team will handle the paperwork and even file claims to get the correct spare delivered where you need it.



# 15,000

Parts are **in stock and ready** for 24/7 emergency shipment from a Honeywell Intelligrated fulfillment center to you — directly, accurately and on time.

# 99.9%

Sustained **inventory accuracy** in the Honeywell Intelligrated parts fulfillment center

# 99.8%

Sustained **order accuracy** that results from meeting world-class standards for supply chain excellence

**Honeywell Intelligrated**

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